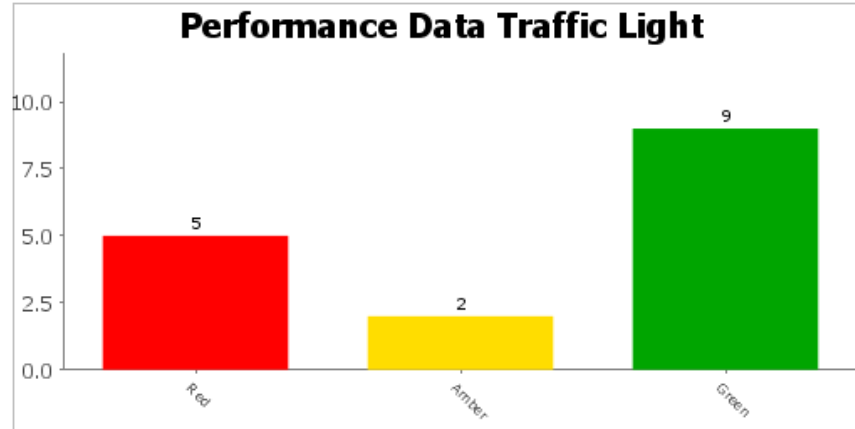

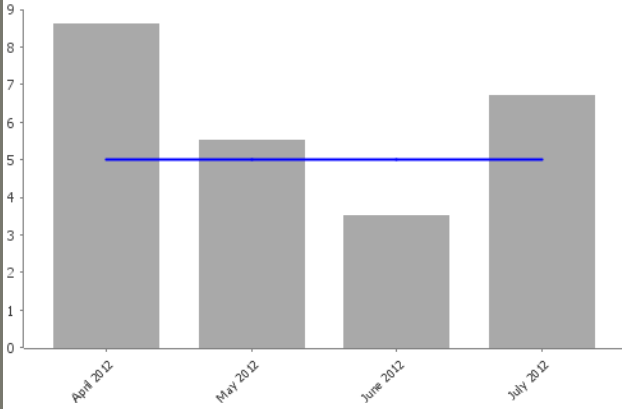

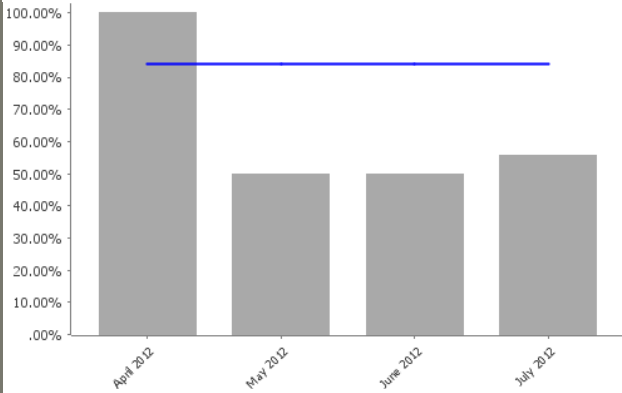

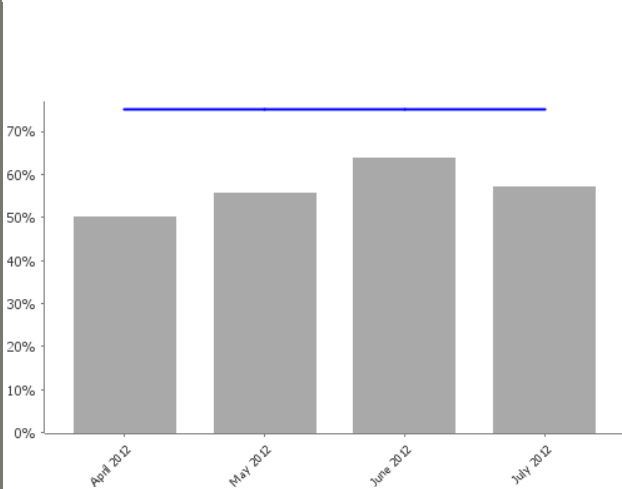



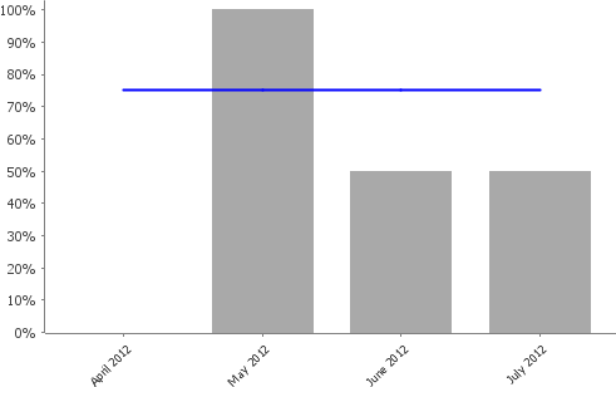
Environment Select Committee PI's



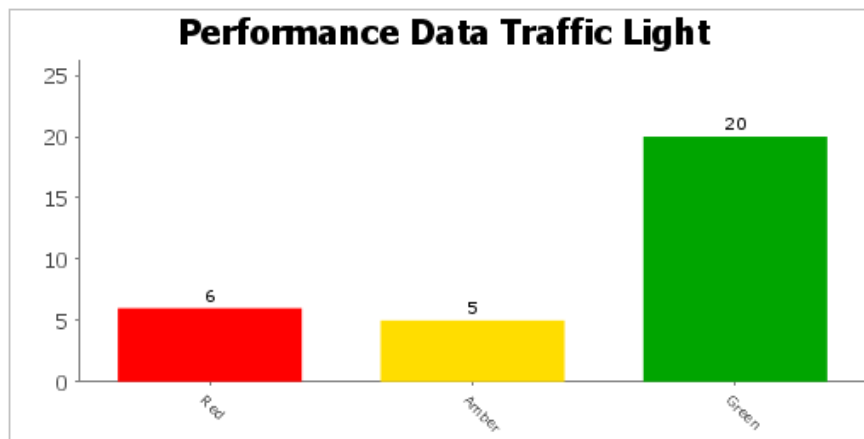
Code	Description	Year to Date Value	Year to Date Target	Status	Trend Chart	Latest Note										
LPI Clean 001	Number of justified Street Cleaning complaints	50	43		<table border="1"> <thead> <tr> <th>Month</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>April 2012</td> <td>8</td> </tr> <tr> <td>May 2012</td> <td>4</td> </tr> <tr> <td>June 2012</td> <td>15</td> </tr> <tr> <td>July 2012</td> <td>25</td> </tr> </tbody> </table>	Month	Value	April 2012	8	May 2012	4	June 2012	15	July 2012	25	<p>There were 25 justified complaints regarding street cleaning in July, which is higher than the monthly average of 12. However the total number of complaints this year, to date, [50] compares very favourably with the same period last year [79]. The situation will continue to be monitored but it is expected that the number of justified complaints will be within the overall target for the year, as it was last year.</p>
Month	Value															
April 2012	8															
May 2012	4															
June 2012	15															
July 2012	25															


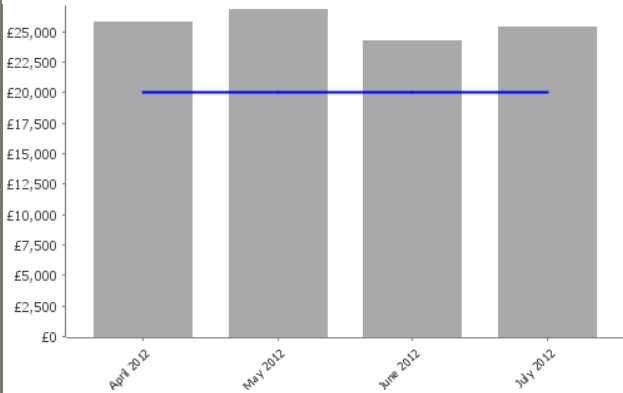
Code	Description	Year to Date Value	Year to Date Target	Status	Trend Chart	Latest Note										
LPI Clean 002	Average number of days taken to remove fly tips which the District Council has responsibility to clear	6.08	5		 <table border="1"> <caption>Bar Chart Data: Average days taken to remove fly tips</caption> <thead> <tr> <th>Month</th> <th>Average Days</th> </tr> </thead> <tbody> <tr> <td>April 2012</td> <td>8.5</td> </tr> <tr> <td>May 2012</td> <td>5.5</td> </tr> <tr> <td>June 2012</td> <td>3.5</td> </tr> <tr> <td>July 2012</td> <td>6.8</td> </tr> </tbody> </table>	Month	Average Days	April 2012	8.5	May 2012	5.5	June 2012	3.5	July 2012	6.8	<p>A full analysis of fly tipping incidents over the past four years was provided to Environment Select Committee at their meeting on 4 September. There have been 223 fly tipping incidents reported since April compared with 203 for the same period last year, a 10% increase. However the number removed, for which SDC has the responsibility to remove, was 109, compared with 110 in first four months of 2011/12. The average time from report to removal for the first four months was 6.1 days against a target of 5 days.</p> <p>All reported incidents of fly tipping must first be investigated by the crew to determine whether the Council is responsible for their removal. Many smaller scale incidents are removed on the next working day. However, larger scale fly tipping incidents often require a grab lorry to remove. This can take a longer period of time to organise and complete the works. Performance will continue to be monitored but it is considered no further action is required at this time.</p>
Month	Average Days															
April 2012	8.5															
May 2012	5.5															
June 2012	3.5															
July 2012	6.8															


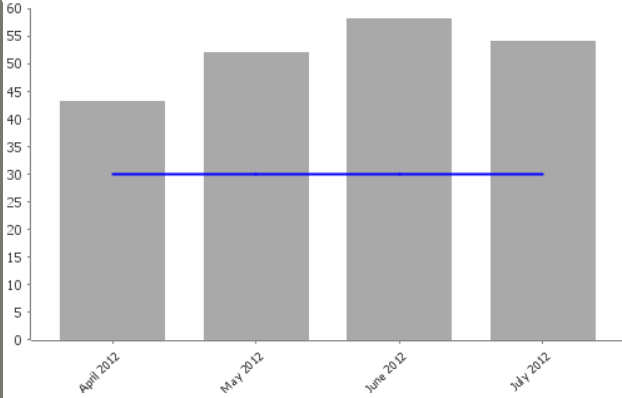

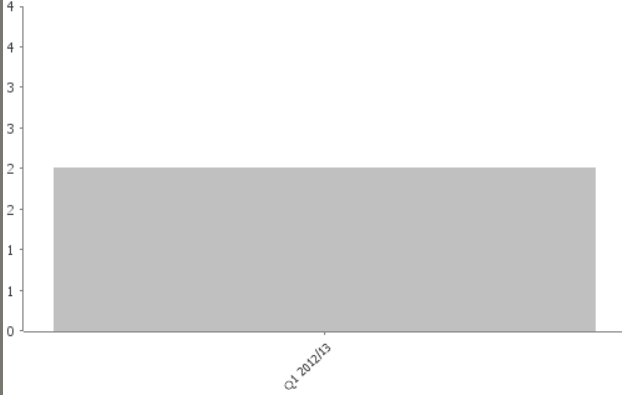
Code	Description	Year to Date Value	Year to Date Target	Status	Trend Chart	Latest Note										
LPI DC 007a	Processing of planning applications: Major applications in 13 weeks	55.56%	84.00%		 <table border="1"> <caption>Data for LPI DC 007a Trend Chart</caption> <thead> <tr> <th>Month</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>April 2012</td> <td>100.00%</td> </tr> <tr> <td>May 2012</td> <td>50.00%</td> </tr> <tr> <td>June 2012</td> <td>50.00%</td> </tr> <tr> <td>July 2012</td> <td>55.56%</td> </tr> </tbody> </table>	Month	Percentage	April 2012	100.00%	May 2012	50.00%	June 2012	50.00%	July 2012	55.56%	There were 9 major planning application decisions made between April and July, with 5 of those determined within 13 weeks. With low numbers of applications for decision delays on a few applications can have a disproportionate effect on the overall percentage. Major applications often require additional time to process because of the complex issues they raise, including requirements for legal agreements to be negotiated.
Month	Percentage															
April 2012	100.00%															
May 2012	50.00%															
June 2012	50.00%															
July 2012	55.56%															
LPI DC 009	Percentage of appeals against planning application refusal dismissed	57.14%	75%		 <table border="1"> <caption>Data for LPI DC 009 Trend Chart</caption> <thead> <tr> <th>Month</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>April 2012</td> <td>50.00%</td> </tr> <tr> <td>May 2012</td> <td>57.14%</td> </tr> <tr> <td>June 2012</td> <td>65.00%</td> </tr> <tr> <td>July 2012</td> <td>57.14%</td> </tr> </tbody> </table>	Month	Percentage	April 2012	50.00%	May 2012	57.14%	June 2012	65.00%	July 2012	57.14%	The proportion of planning appeals dismissed this year is broadly in line with the national picture but below the Council's target. All of the appeal decisions since April were householder appeals where the Council is not able to submit a statement other than the Officers report on the application. Half of the appeals allowed were Green Belt extensions where the Council is currently reviewing policy. The other half were residential extensions within settlements where Inspector's took a different view of the impact on the amenity of neighbours which can be a matter of individual judgement. Most of the appeals dismissed also fell in these two categories.
Month	Percentage															
April 2012	50.00%															
May 2012	57.14%															
June 2012	65.00%															
July 2012	57.14%															


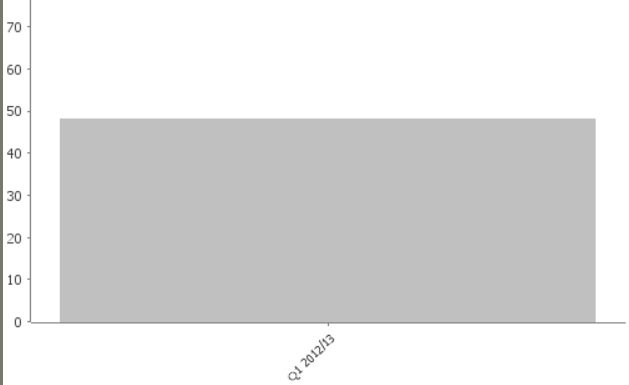
Code	Description	Year to Date Value	Year to Date Target	Status	Trend Chart	Latest Note										
LPI DC 010	Percentage of all enforcement appeals dismissed	50%	75%		 <table border="1"> <caption>Trend Chart Data</caption> <thead> <tr> <th>Month</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>April 2012</td> <td>0%</td> </tr> <tr> <td>May 2012</td> <td>100%</td> </tr> <tr> <td>June 2012</td> <td>50%</td> </tr> <tr> <td>July 2012</td> <td>50%</td> </tr> </tbody> </table>	Month	Percentage	April 2012	0%	May 2012	100%	June 2012	50%	July 2012	50%	<p>There have only been two decisions issued by the Planning Inspectorate within this category to July this year. With very low numbers, any appeals that are allowed will have a disproportionate effect on the overall percentage. One of the appeal decisions this year was affected by a change in planning legislation between when the enforcement notice was issued and when the appeal was determined. It was therefore not possible to have foreseen this.</p>
Month	Percentage															
April 2012	0%															
May 2012	100%															
June 2012	50%															
July 2012	50%															


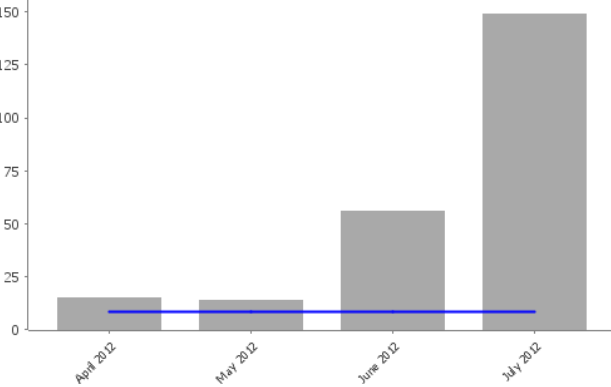
Services Select Committee PI's


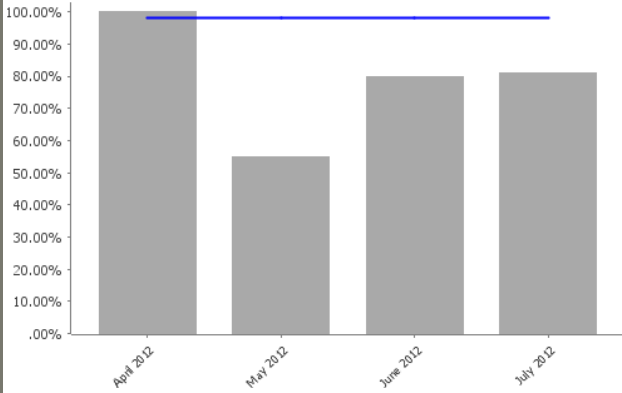


Code	Description	Year to Date Value	Year to Date Target	Status	Trend Chart	Latest Note
LPI FS 003	Debts outstanding more than 61 days	£25,330	£20,000			Debts outstanding continue to be actively pursued. The larger outstanding debts are currently with the Debt Collection Agency and proceeding through Legal recovery. The others have been issued with final reminder letters. If that is unsuccessful then they will be forwarded to the Debt Collection Agency.

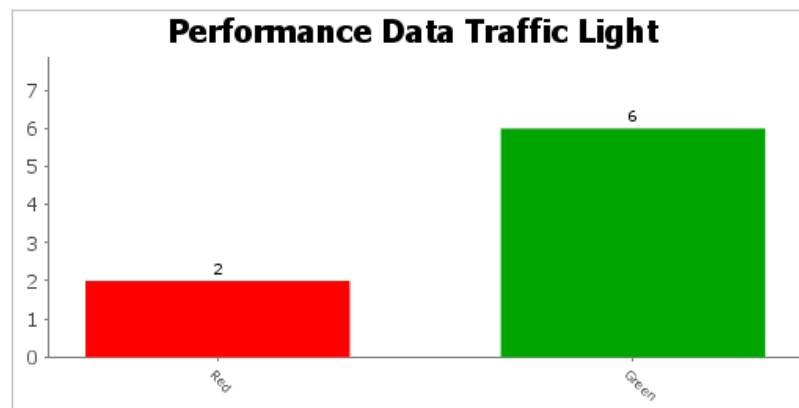
Code	Description	Year to Date Value	Year to Date Target	Status	Trend Chart	Latest Note										
LPI HB 001	Average number of days to process new benefits claims	54	30		 <table border="1"> <caption>Trend Chart Data: Average number of days to process new benefits claims</caption> <thead> <tr> <th>Month</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>April 2012</td> <td>44</td> </tr> <tr> <td>May 2012</td> <td>52</td> </tr> <tr> <td>June 2012</td> <td>58</td> </tr> <tr> <td>July 2012</td> <td>54</td> </tr> </tbody> </table>	Month	Value	April 2012	44	May 2012	52	June 2012	58	July 2012	54	Demand for the benefits service continues to be extremely high and additional resources have been secured. As a result there is an improvement in turn around times for new claims in July and work is continuing to further improve performance. An update on performance of the Benefits team is being provided to Services Select Committee at their September meeting.
Month	Value															
April 2012	44															
May 2012	52															
June 2012	58															
July 2012	54															
LPI HP 001	The number of dwellings vacant for more than six months returned to occupation or demolished	2	3		 <table border="1"> <caption>Trend Chart Data: Number of dwellings vacant for more than six months returned to occupation or demolished</caption> <thead> <tr> <th>Quarter</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>Q1 2012/13</td> <td>2</td> </tr> </tbody> </table>	Quarter	Value	Q1 2012/13	2	The Empty Homes Officer is very proactive and has projects planned to ensure the Council is on target for end of year. It is difficult to predict on a month by month basis how many properties will be completed and put back into use and small delays in projects can result in quarterly performance falling marginally behind target.						
Quarter	Value															
Q1 2012/13	2															



Code	Description	Year to Date Value	Year to Date Target	Status	Trend Chart	Latest Note
LPI PH 001	Number of Home Improvement Agency projects completed	48	75			<p>The Home Improvement Agency is currently managed by Mosaics, as there were issues with the previous management (Hyde In Touch). This is a temporary arrangement for 6 months whilst a Kent wide tender process takes place for a new provider.</p> <p>The providers have not spent funding and have dealt with applicants inefficiently and the result is an under spend and a lower than anticipated number of cases assisted.</p> <p>However, the Council has been able to maximise use of the under spend to help fund several paediatric cases that have been presented. Issues will be resolved when new Kent wide management is agreed, for which Kent County Council is the Lead Authority.</p>


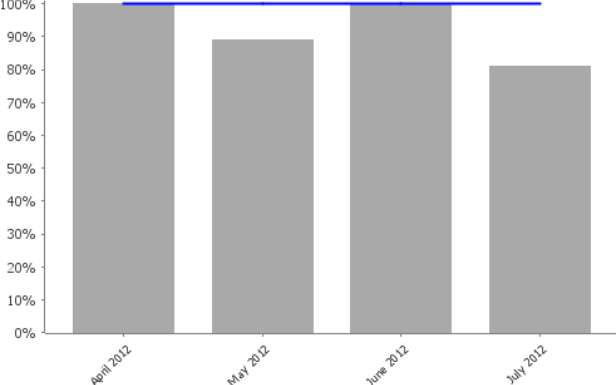
Code	Description	Year to Date Value	Year to Date Target	Status	Trend Chart	Latest Note										
LPI Waste 004	Number of missed green waste collections	234	33		 <table border="1"> <caption>Monthly Missed Green Waste Collections (2012)</caption> <thead> <tr> <th>Month</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>April 2012</td> <td>15</td> </tr> <tr> <td>May 2012</td> <td>15</td> </tr> <tr> <td>June 2012</td> <td>55</td> </tr> <tr> <td>July 2012</td> <td>150</td> </tr> </tbody> </table>	Month	Value	April 2012	15	May 2012	15	June 2012	55	July 2012	150	<p>The number of missed garden waste collections for the first four months of 2012/13 is 234 [147 bins and 87 sacks] compared with 67 in same period last year [33 bins and 34 sacks] and against a target of only 12 bins and 20 sacks.</p> <p>This collection crew has been through major staffing changes lately due to a combination of staff departures and long term sickness, resulting in the need to engage agency staff until vacancies are filled permanently. Agency staff are not as familiar with the collection rounds as directly employed staff.</p> <p>A new Supervisor/Driver has recently started and has been tasked with turning around performance as a matter of priority, particularly for those customers with a bin permit. Performance will continue to be closely monitored on a weekly basis.</p>
Month	Value															
April 2012	15															
May 2012	15															
June 2012	55															
July 2012	150															

Code	Description	Year to Date Value	Year to Date Target	Status	Trend Chart	Latest Note										
LPI Waste 005	Percentage of missed green waste collections corrected by next working day	79.00%	98.00%		 <table border="1"> <caption>Trend Chart Data</caption> <thead> <tr> <th>Month</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>April 2012</td> <td>100.00%</td> </tr> <tr> <td>May 2012</td> <td>55.00%</td> </tr> <tr> <td>June 2012</td> <td>80.00%</td> </tr> <tr> <td>July 2012</td> <td>80.00%</td> </tr> </tbody> </table>	Month	Percentage	April 2012	100.00%	May 2012	55.00%	June 2012	80.00%	July 2012	80.00%	<p>Performance against this indicator is directly affected by the increased number of missed collections to be corrected, 234 in the first four months of 2012/13.</p> <p>The garden waste collection crew have been through a period of staff changes due to staff departures and long term sickness requiring the use of agency staff until vacancies are filled permanently.</p> <p>The agency staff's knowledge of the rounds is not as good as the permanent crews. A new Supervisor/Driver has been appointed and has been tasked with turning around performance as a matter of priority. Performance will be monitored on a weekly basis.</p>
Month	Percentage															
April 2012	100.00%															
May 2012	55.00%															
June 2012	80.00%															
July 2012	80.00%															

Social Affairs Select Committee PI's



Code	Description	Year to Date Value	Year to Date Target	Status	Trend Chart	Latest Note
LPI CD 007	Number of domestic burglaries per 1,000 households	2.3	2.0			<p>Nationally the level of crime, including domestic burglaries, has experienced an upward trend in the last two years. Reported crime in Sevenoaks has mirrored this trend.</p> <p>The Community Safety Partnership is aware of the challenge regarding domestic burglary and is prioritising and promoting property security. The police are focussing on known offenders</p>

Code	Description	Year to Date Value	Year to Date Target	Status	Trend Chart	Latest Note										
LPI EH 004	Percentage of higher risk food inspections due that was done (higher risk is categories A & B)	81%	100%		 <table border="1"> <caption>Trend Chart Data</caption> <thead> <tr> <th>Month</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>April 2012</td> <td>100%</td> </tr> <tr> <td>May 2012</td> <td>90%</td> </tr> <tr> <td>June 2012</td> <td>100%</td> </tr> <tr> <td>July 2012</td> <td>81%</td> </tr> </tbody> </table>	Month	Percentage	April 2012	100%	May 2012	90%	June 2012	100%	July 2012	81%	<p>3 inspections were outstanding at the end of July and these were inspected in August.</p> <p>Performance is monitored monthly and the 100% target for the year will be achieved.</p>
Month	Percentage															
April 2012	100%															
May 2012	90%															
June 2012	100%															
July 2012	81%															